

Guidelines for the installation of Tobermore Madison Flags

Planning your patio

- Planning your patio before starting will make it quicker and easier to lay. Make a scale plan of your garden and draw various designs, taking into consideration, where will receive most sun and how you can minimise cutting. Mark out your final design using lengths of string to check that you are happy with the layout.

Note: At Tobermore we have in-house designers who will be able to advise you on your design.

Points to remember before starting

- Your patio must be at least 150mm below the damp-proof course (DPC) of your house so some excavation may be required. You will need somewhere to put this excavated material - so if you can't have it taken away perhaps you could construct a rockery elsewhere in the garden.
- If you want to incorporate outdoor lighting around your patio it is easier to run cables before starting.
- The finished level of your patio should be level with the adjoining lawn so that you create a mowing edge to avoid damaging your lawn mower blades.
- If your patio is being laid against the wall of your house, a fall must be incorporated to allow water to flow away. See details on drainage and falls.

Drainage and falls

- The flag surface requires a minimum crossfall of 1:80, to avoid water lying on the surface. If necessary, drainage gullies can be installed to catch the water where runoff is not possible.

Laying the flags

These are basic guidelines on how to install paving flags, please refer to the relevant British Standard for more information, details on reverse.

1. Sharp sand 20-40mm is screeded over the sub-base and compacted using a plate vibrator.
2. Begin laying the flags and ensure any uneven areas in the bedding layer are repaired using a hand trowel.
3. When laying the flags the joint width is automatically achieved by the integral spacer ribs.
4. Use a level and rubber mallet to ensure flags are laid evenly.

Jointing the flags

Joints should be filled with either:

1. Kiln Dried Jointing Sand (Brush in jointing sand ensuring all joints are filled);
2. Ready-to-use, vacuum-packed jointing compounds specifically for use with concrete paving flags; or
3. Mortar (Extreme care must be taken as it may stain the surface if not cleaned off correctly).

Important: Jointing compounds can settle in the joints following the initial brushing in and may require topping up. We recommend that all joints are filled and top up if necessary. Topping up provides the best finish to the project and reduces maintenance. Most ready to use jointing compounds have a long shelf life and can be kept should some joints need to be topped up in the future.

Please note

Kiln Dried Jointing sand and ready to use jointing compounds are purchased separately to the flags and are available from Tobermore or local Builders Merchants.

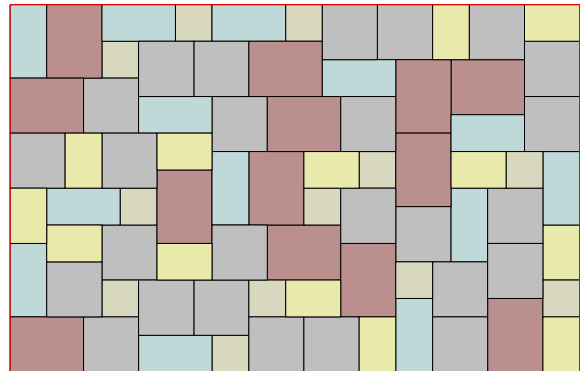
Flags may be cut with a guillotine or power saw to suit curved edges, manholes etc.

When installing the flags you must thoroughly mix the flags from a minimum of three packs simultaneously to achieve the best colour blend. If you are only installing 1 or 2 packs you should thoroughly mix them.

Laying patterns

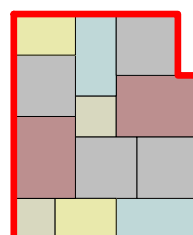
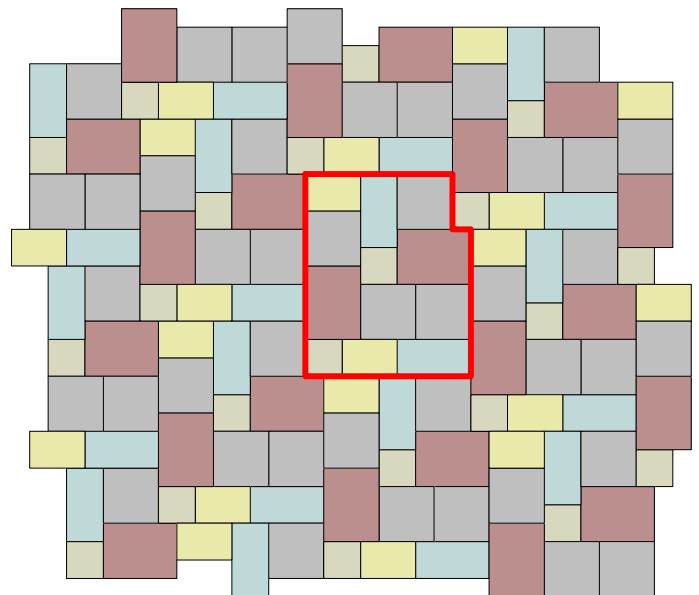
- These are the suggested laying patterns for 1 pack of Madison Flags. The area covered including the joints is 14.04m².

Pattern A: Suggested laying pattern for full pack



4650 x 3000mm

Pattern B: Suggested laying pattern when using more than one pack.



2 x 300x300mm - Green
2 x 300x450mm - Yellow
4 x 450x450mm - Grey
2 x 600x300mm - Blue
2 x 600x450mm - Pink

Instructions & Warnings

As referred to in Tobermore's Conditions of Sale

CORE TERMS (PAVING & WALLING)

Product

All products should be carefully inspected for defects or damage upon delivery and prior to being laid or fitted.

Product Information

Within Tobermore, design and development of products is a continuing process, and product information is subject to change without notice. Accordingly, please check with Tobermore to ensure that the product information you have represents the most up-to-date product information.

Delivery

Tobermore will ship your products as soon as they are ready, due to yard storage restrictions all products must be delivered within 28 days of the material being ready for delivery.

Prior to Installation

Prior to opening the packs check that all the batch code labels match. The batch code labels can be found on the outer packaging. For example, 04D22N.

It is good practice to sort products to ensure consistency of colour, texture and dimensional tolerance. Any defects must be reported without delay. If products are installed with any form of defect which was clearly apparent prior to installation the installer will be responsible for all costs incurred to rectify the issue.

Installation

All products should be installed in accordance with the latest British Standard.

Colour & Texture

Tobermore produces paving and walling products with excellent density and durability. All products are manufactured in batches using naturally extracted raw materials including aggregates, pigments and cement etc. Products such as Braemar, Sienna, Fusion, Mayfair Flags, Manhattan, City Pave and Fusion Kerbs are manufactured using premium naturally occurring granite aggregates. To achieve their final appearance some products undergo secondary processes, this involves shot blasting or grinding the surface of the product.

Whilst we have several factory procedures in place to help control shade, colour and texture within and between batches we cannot guarantee consistency. This is due to the natural materials and secondary processes. Therefore, slight variations in the finished products is normal between and within batches. These variations actually enhance the character and natural beauty of the products. Taking delivery of orders within 28 days can reduce the likelihood of variations.

To achieve the best possible finish we recommend the following advice is followed to evenly distribute any slight variations in shade, colour and texture over a large area.

When the circumstances allow complete one area of paving, one retaining wall or one house / building by using products taken from the same batch. This is achieved by checking the batch code label displayed on the packs.

Always, thoroughly mix products from a minimum of three packs.

Where products are supplied in packs with vertical slices always take them "vertically slice by slice" this ensures that colours are distributed evenly.

When the circumstances do not allow the use of products from the same batch then it is extremely important to minimise possible colour banding / shading by always, thoroughly mixing products from a minimum of three packs concurrently with some overlap between deliveries / batches.

Where products from different batches are being installed in the same area of paving, wall or building it is the installers responsibility to carry out a colour match check by comparing colours from each batch. If a noticeable variance in colour / shade or texture is visible, do not proceed with the installation and contact your supplier for further guidance.

Mixing thoroughly from a minimum of three packs is of particular importance when installing single colours such as Golden, Buff, Natural, Charcoal, Graphite, Silver, Mid-Grey, Sandstone, Alto Silver, Aaron Stone, Jura Grey and Innis Black.

During installation the installer must make regular visual checks to ensure the blending of colours is consistent.

We would always recommend that when purchasing products, especially in larger quantities, that they are all ordered at the same time.

Please note that the colour of new products will inevitably vary compared to those that have been installed for a period of time as weathering does take place.

All colour illustrations are as accurate as the printing process will allow. For a more accurate colour match please refer to actual product samples, which can be provided.

Colours and textures illustrated are representations and therefore should not be expected to be an exact match.

The overall visual appearance of a completed installation should only be assessed from the normal viewing distance. Variations in colour/shade and texture are technically harmless, do not affect the products performance and are not deemed to be a product defect.

We will not be held liable for any discolouration or staining caused to product which has been stored incorrectly.

Note: Whilst we strive to ensure consistency, complimentary products such as Kerb Specials, Step Flags, Facing Brick Specials, Madison Circles etc. may not be an exact colour / texture or shade match to the standard version of the product as they will have been manufactured at varying times using different processes.

Tegula

Tegula is manufactured using a secondary process that distresses the edges and corners of the blocks to give the desired aged antique appearance. The process randomly distresses the blocks, therefore some blocks will be more distressed than others will, this is completely normal and does not affect the product performance.

Staining

Some chemicals that are commonly used in gardens such as lawn feed containing Ferrous Sulphate can stain concrete products. Any chemicals that are spilt must be removed immediately by rinsing away with clean water. Please check the information on the instruction label of the container holding the chemical.

Moisture

Occasionally, after installation, some units may show variations in shade and have a patchy appearance. This is due to the varying amounts of moisture within the concrete and the ground. The drying out process of concrete continues in-situ after installation. Some units may also retain more moisture than neighbouring units and take longer to dry out. This is caused by the variations in density of the naturally extracted aggregates used in the

manufacturing process. Given time and natural weathering, the capillaries within the surface of the concrete will gradually close and any patches or moisture retention will dissipate as the product matures. This does not affect long-term performance.

Efflorescence

Efflorescence is a crystalline deposit that occurs naturally on the surface of concrete materials. It usually appears as a white deposit but can also be brown or yellow in appearance. Tobermore use market-leading technology to significantly suppress the occurrence of efflorescence, however, if it occurs, it may mask the colour of the product for a period of time, but tends to be washed away gradually by rain. Tobermore do not replace products with efflorescence. Packs of products which have had packaging removed should always be re-covered with appropriate packaging to prevent the occurrence of secondary efflorescence.

Surface Scratches

Minor scuffs or bruises may occur during delivery, movement onsite, and installation (for example, during any plate vibrating process). In Tobermore's experience, these marks usually weather off through time. (EasyClean products are protected with a glue dot)

To reduce the risk of surface scratches we strongly recommend the use of a vibrating plate with a rubber protective mat.

Ordering

To avoid waste, please ensure that your contractor accurately measures the area on site before ordering products. In Tobermore's experience, dimensions taken from a project plan can vary significantly from the final layout.

Depending on the layout of the project, we recommend ordering an additional 2 - 5% of material to allow for cutting, detailing and wastage.

Manufacturing & Quality Systems

Tobermore is a BS EN ISO 9001, BS EN ISO 14001 and BES 6001 registered company. Tobermore uses an integrated management system to manage all health & safety and environmental issues.

Product Maintenance

Routine cleaning and maintenance is required to keep the overall appearance of products in pristine condition.

All concrete products can develop algae, lichen, and moss growths due to environmental conditions and may require cleaning. Areas adjacent to plant borders and trees may discolour from transfer of plant-life. Tobermore cannot accept responsibility for any of these conditions.

Queries & Complaints

Please contact one of Tobermore's Paving & Walling Centres or offices (contact details at www.tobermore.co.uk) with any queries or complaints. Any complaints must be notified to Tobermore without delay.

CORE TERMS (PAVING ONLY)

Paving installed unbound should have a close joint width of 2-5mm to allow for the dimensional tolerances of products and to create a gap to allow the brushing in of kiln dried jointing sand. The straightness of lines will be dependent on workmanship and product tolerances. String lines must be used to help achieve straight lines.

Tobermore do not recommend Butt jointing as this will make achieving straight lines more difficult.

Product Maintenance

Light coloured paving blocks and flags emphasise tyre marks and oil spills on the driveway. Please note that these products will need more maintenance if overall appearance is to be maintained.

Initial Cleaning

When an area has just been paved, allow it to settle for a few days. After this, you may wish to lightly hose down the paving to remove any excess sand or dirt. The area should then be treated with a weed killer suppressant two – three times per year as required.

General Cleaning

Paving requires regular maintenance, including regular sweeping to prevent the build up of detritus. Tobermore recommends that paving is cleaned 2-3 times per year.

For general cleaning of dirt and algae, vigorous brushing with a stiff yard brush with plenty of hot detergent solution (washing up liquid or non-bio washing powder), thoroughly rinsed with clean water, should suffice. Repeated treatment may be required for paved areas sited beneath trees or in permanent/near permanent shade.

A light power hose at medium pressure is generally all that is required to clean general dirt and grime. Any jointing material which is removed must be replaced. Do not use high pressure powerwashers as aggressive power-washing can damage the product surface. A trial area should be tested before large scale powerwashing takes place.

(Important: EasyClean products should not be pressure washed. Please refer to specific EasyClean information)

Moss, Lichen and Algae

Thick growths of moss or lichen must be removed first by scraping out the joints and then treating the area with a moss killer such as anti-moss paving cleaner. Anti-moss is designed to remove moss, lichens and algae. It is best applied in dry weather. After being applied it will take a few days to be fully effective. Once the moss and lichens have been killed, they can easily be brushed off. Anti-moss also leaves a residue in the sand joint which will help reduce the likelihood of re-growth. The manufacturer's instructions should always be followed when using any cleaning agent.

Weeds

Large weeds should be removed by hand and then the area treated with a weed killer (available from any good garden centre). Smaller weeds can then be treated directly with weed killer and these weeds should start to die within days. The manufacturer's instructions should always be followed when using any weed killing agent.

Block Paving Sealer

It is possible to seal block paving with a resin material which combats staining and weed growth and which also enhances colour and appearance. The acrylic sealer is sprayed onto the block paving and forms a 'skin' on top of the paving and the jointing material giving an easily maintained finish. The manufacturer's instructions should always be followed when using any sealing agent. (Important: Do not use sealers on EasyClean products)