



**Tobermore**

# paving contractors

Isle of Man List / January 2012



# important information

## HOW TO CHOOSE A PAVING CONTRACTOR

Choosing a paving contractor is an important decision. Listed below are some questions you should ask your paving contractor:

- **First ask the layer how long he has been doing this kind of work.**
- **Ask him to give you names of customers for whom he has carried out similar work.**
- **Do not simply ask their names, call these people to check their level of satisfaction or better still go and see the work that was completed.**
- **Make sure that you understand the installation process well and ask for pictures as well as samples of products in the colours of your choice.**
- **Ask your layer for a written quotation before the work commences. The quotation should include a detailed description of the proposed work and schedule for executing it.**
- **Ask the layer to guarantee his workmanship. Finally ask the layer if he has Public and Employer liability insurance.**

## GETTING THE JOB DONE

Having chosen your layer it is essential that you meet on site at the start of the project to explain in detail your exact requirements. You should then take an active interest in the job to ensure that the work is done to your satisfaction. Please ask the layer to ensure that the paving is laid with adequate falls to allow water to run off. All too often problems occur because the customer only inspects the job at the end. Remember it is easier and cheaper to make changes as the job progresses than when it is fully installed.

## ORDERING

To avoid wastage you must get your paving contractor to accurately measure on site before ordering material from Tobermore. We often find that the dimensions used for the initial project plan are significantly changed on site. Please note that Tobermore do not accept returns on any materials.

## RETURNS

Please note that Tobermore do not accept returns on any material.

## MULTI-BLENDS

To achieve an even blend of colour when laying Multi-Blend paving blocks, it is desirable to mix products from three or four different pallets.

## MAINTENANCE

Regular maintenance will keep your paving in pristine condition. Please refer to your Tobermore Paving & Walling brochure for advice on maintenance.

## GUARANTEE

We guarantee the structural integrity of our paving blocks, when used in a residential scheme, for 25 years from the date of purchase. This guarantee is nontransferable and does not cover installation defects or replacement works. It does not confer any rights other than those expressly stated and does not cover any claims for consequential loss or damage. This guarantee is offered as an extra benefit and does not affect your statutory rights as a consumer.

## PLEASE NOTE

Tobermore cannot guarantee the workmanship of any Paving Contractor.

**PLEASE BOOK YOUR PAVING CONTRACTOR WELL IN ADVANCE, AS THERE CAN BE A LEAD IN TIME OF 2-3 MONTHS FOR THIS SKILLED SERVICE.**

Isle of Man	Areas Covered	Land Line	Mobile
Natural Landscapes info@natural-landscapes.net www.natural-landscapes.net	Isle of Man		07624 452 452 (Richard)
J.D. Landscapes www.ldlandscapesltd.co.uk	Isle of Man	01624 835 867	07624 460 353 (Julian)
Elite Paving	Isle of Man	01624 823 554	07624 471 145 (Dave)
S.J. Scott Groundworks shaunjamesscott@manx.net	Isle of Man	01624 662 413	07624 471 349 (Shaun)



